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*According to Village Ordinance, once a property is connected to the Village water system that property must pay the monthly base fee regardless if the water is turned on or off. Just because you may not be using the service, you are still tapped into the system. This section of the ordinance is described below.

Ordinance #3, Section 15,

Rates and Charges:

"When a new service is installed, billing will begin when the connection is made. If a house has an established service, then a base charge will be assessed to the property. Once established, service can only be disconnected when the structure, which was being serviced, has been demolished or removed. When a service has been disconnected and a base charge is no longer paid, this will be stated in writing and placed on file with the Village, stating that the service is to be terminated and that there will be a new permit purchased when the service is again desired at the location."

~Thank You~

"This institution is an equal opportunity provider"

TDD (800) 649-3777